

WHAT CHANGED TODAY?

RUN 260523-56CA

M365 CHANGES

Five items from the official release feed

AI & PRODUCTIVITY

Three developments worth attention

TWICE DAILY

9 ITEMS · SOURCES CITED



FOR MICROSOFT 365 PROFESSIONALS

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M365+AI

PM

Why this brief exists.

This brief is pulled from the Microsoft 365 official release communications feed and supplemented with verified news from the past 48 hours. It runs automatically twice a day and curates what has actually changed, not what has been announced. Every item is sourced. Every takeaway is plain English.

The editorial insight on the final item connects the week's patterns. If something is wrong, check the source. If a source is unavailable, it is noted. This is not marketing. It is a briefing.

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01

Copilot Chat History Now Scoped by Experience

M365 CHANGE

Microsoft is adding chat history filtering to Copilot Chat so users only see conversations from the Copilot endpoint they are currently using. An 'All chats' view remains available for those who want it. General availability is scheduled for June 2026.

TAKEAWAY

- ✓ **If you use multiple Copilot entry points, your chat history will be tidier and less cluttered with conversations from other contexts.**

ASK

How many distinct Copilot Chat entry points does your team actually use day to day?

02

Teams Interpreter Gets Three Simultaneous Mode

M365 CHANGE

AI Interpreter's Simultaneous mode is receiving three improvements in July 2026: captions and audio will now match the same language, admins can fully disable voice simulation, and dynamic voice assignments will better distinguish individual speakers during multilingual calls.

TAKEAWAY

- ✓ **Multilingual Teams calls should become noticeably easier to follow, particularly in meetings with more than two languages active at once.**

ASK

Does your organisation have a policy on whether AI voice simulation should be enabled or disabled during external calls?

03

Teams Facilitator Answers Unanswered

M365 CHANGE

The Teams Facilitator agent will detect questions raised during a meeting that nobody answers and offer to look up a response using web search. If a participant accepts, Facilitator posts the answer into the meeting chat. General availability is set for July 2026.

TAKEAWAY

- ✓ **Questions that fall through the gaps in large meetings may now get an answer without requiring someone to follow up after the call.**

ASK

What would it mean for meeting culture if an AI agent routinely answers questions participants didn't address?

04

Mind Maps Now Available in Copilot Notebooks

M365 CHANGE

Copilot Notebooks in OneNote and the Microsoft 365 Copilot App can now generate interactive Mind Maps. The maps show key topics, themes, and relationships within notebook content. Users can click nodes for summaries and ask follow-up questions via Notebook chat. Generally available in May 2026.

TAKEAWAY

- ✓ **Notebook content that was previously text-only now has a visual navigation layer, which may help with understanding complex or lengthy notes.**

ASK

Which of your existing notebooks would benefit most from a visual map of its content?

05

Surveys Agent Now Embedded in Microsoft

M365 CHANGE

Microsoft Forms now includes an integrated Surveys Agent that can recommend improvements to a form, draft invitation messages, and analyse results. The agent requires a Microsoft 365 Copilot licence and is accessed via a Copilot icon within Forms. Generally available May 2026.

TAKEAWAY

- ✓ **Building and analysing surveys in Forms now requires less manual effort if you hold a Copilot licence, though licence cost remains a factor for smaller teams.**

ASK

How many people in your organisation create or manage surveys today without any AI assistance?

06

Microsoft Copilot Cowork Expands to Mobile with

AI & PRODUCTIVITY

Microsoft's Copilot Cowork feature, which handles long-running multi-step work, expanded on 5 May 2026 to include reusable skills, broader tool integrations, and support for mobile devices. The update positions Cowork as a way to delegate sequences of tasks rather than single prompts.

TAKEAWAY



Users with complex recurring workflows can now define skills once and reuse them, reducing the need to re-explain context each time on any device.

ASK

Which of your routine multi-step tasks would benefit most from being defined once and reused as a skill?

Source: Microsoft Tech Community

<https://techcommunity.microsoft.com/blog/microsoft365copilotblog/what%E2%80%99s-new-in-mic>

07

Salesforce Agentforce Coworker Puts AI Into

AI & PRODUCTIVITY

Salesforce released a beta of Agentforce Coworker on 22 May 2026. It embeds an AI teammate directly into search-based CRM interfaces so agents can retrieve contextual data and take actions without leaving the search view. The feature targets sales and service teams who work primarily through search rather than record navigation.

TAKEAWAY

- ✓ **Sales reps who spend most of their time searching for CRM records may be able to act on results directly without opening individual records.**

ASK

How much of your team's CRM time is spent searching versus navigating to specific records?

Source: AI Agent News

<https://aiagentstore.ai/ai-agent-news/this-week>

08

Camunda ProcessOS Launches to Automate

AI & PRODUCTIVITY

Camunda launched ProcessOS in closed beta on 20 May 2026. The product uses AI to discover existing business processes, re-engineer them, and propose ongoing optimisations as agentic workflows. It targets operations and process improvement teams who currently rely on manual mapping exercises.

TAKEAWAY

- ✓ **Organisations spending significant time on manual process mapping may find this worth evaluating, though closed beta access is limited at launch.**

ASK

How long does your organisation typically take to map and document a single end-to-end business process today?

09

The Week AI Moved Into the Meeting Room

EDITORIAL

This edition shows a consistent pattern: AI is embedding into the moments where work gets done, not just the tools on the side. Teams Facilitator answers questions mid-meeting. Surveys Agent drafts your invitations. Copilot Cowork handles multi-step tasks while you focus elsewhere. Salesforce Coworker acts from search results. The shift is from AI as a typing assistant to AI as a participant in workflows. The practical question is not whether to use these features, but which ones to trial first and how to communicate to colleagues that an agent may respond on your behalf in a shared meeting or CRM environment.

SO WHAT?

Choose one meeting or workflow this week where an agent could respond or act, trial it with a small group, and review what it got right and wrong before scaling.

**Stay
informed.
Take action.**

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