

# WHAT CHANGED TODAY?

RUN 260523-68B2

## M365 CHANGES

Five items from the official release feed

## AI & PRODUCTIVITY

Three developments worth attention

TWICE DAILY

9 ITEMS | SOURCES CITED



FOR MICROSOFT 365 PROFESSIONALS

A5

M365+AI

PM

23 MAY 2026

# Why this brief exists.

This brief is pulled from the Microsoft 365 official release communications feed and supplemented with verified news from the past 48 hours. It runs automatically twice a day and curates what has actually changed, not what has been announced. Every item is sourced. Every takeaway is in plain English.

The editorial insight on the final item connects the week's patterns. If something is wrong, check the source. If a source is unavailable, it is noted. This is not marketing. It is a briefing.

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<b>SERIES</b>	<b>Microsoft &amp; AI Brief</b>
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# Nine items. One brief.

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01

# Copilot Chat History Now Filters by Active Experience

M365 CHANGE

Microsoft 365 Copilot will scope chat history to the current Copilot Chat endpoint by default, with an option to switch to an 'All chats' view. This change addresses user complaints about mixed histories when moving between Copilot apps and products. General availability is set for June 2026.

## TAKEAWAY

- ✓ **Users working across multiple Copilot products will see cleaner, more relevant chat history — context stays tied to where they're working.**

## ASK

Does your team use more than one Copilot endpoint, and has mixed chat history caused confusion in practice?

02

## Teams AI Interpreter Gets Three Simultaneous Mode Upgrades

Teams AI Interpreter's Simultaneous mode is receiving three changes: audio and live captions will now use the same language the user selects, admins can fully disable voice simulation, and users get more voice options via dynamic voice assignment. The changes help distinguish speakers and make interpreted conversations easier to follow. Rolling out July 2026.

### TAKEAWAY

- ✓ **Multilingual Teams meetings should be easier to follow, and admins gain a new control if voice simulation raises compliance concerns.**

### ASK

Does your organisation use AI Interpreter for multilingual meetings, and do users find voice simulation helpful or distracting?

03

## Teams Facilitator Will Answer Unanswered Meeting Questions via Web Search

The Teams Facilitator agent will detect open questions raised during a meeting that nobody answers, then offer to find an answer using web search. Participants click 'Yes' and results are posted in the meeting chat. This extends Facilitator from note-taking into active information retrieval. Rolling out July 2026.

### TAKEAWAY

- ✓ **Meetings may resolve information gaps faster, but teams should decide in advance whether they want an agent actively monitoring and responding during conversations.**

### ASK

Would participants in your meetings welcome an agent surfacing answers in real time, or would it change the dynamic in ways you'd rather avoid?

04

## Copilot Mind Maps Arrive in Copilot Notebooks

M365 CHANGE

Mind Maps in Copilot Notebooks are interactive visual displays of key topics, themes, and relationships extracted from notebook content. Users can explore individual nodes, view summaries, and ask follow-up questions in Notebook chat. The feature is available across OneNote and the Microsoft 365 Copilot App, with general availability in May 2026.

### TAKEAWAY

- ✓ **If your team stores research or meeting notes in Copilot Notebooks, you can now get a visual structure of the content without building diagrams manually.**

### ASK

Do your teams use Copilot Notebooks as a shared working space, or mainly for one-off summaries?

05

## Project Manager Agent GA Delayed to June After Preview Period

The Project Manager agent in Microsoft 365 Copilot — which handles task planning, organisation, and tracking — launched in preview in March 2026 but missed its original GA date. Microsoft confirmed June 2026 as the revised GA date and apologised for the delay. Initial capabilities focus on task and plan management, with further project features planned incrementally.

### TAKEAWAY

- ✓ **If you were holding off on planning the rollout until GA, the revised date is June — build admin readiness and user communications around that timeline.**

### ASK

Are your teams currently managing projects inside Microsoft 365, or across external tools that would need to be connected?

06

## Salesforce Embeds an AI Teammate Directly into CRM Search

AI &amp; PRODUCTIVITY

Salesforce released Agentforce Coworker in beta on 22 May 2026, embedding an AI agent into searchable CRM interfaces. The agent can retrieve customer context and take actions within Salesforce without users switching screens or workflows. The aim is to reduce the retrieval steps between recognising a need and acting on it.

### TAKEAWAY

- ✓ **For teams that live in Salesforce, an agent that acts rather than just responds changes how CRM work flows — the question is how much authority you grant it.**

### ASK

How much of your team's CRM time is spent retrieving information versus actually doing something with it?

07

## Deloitte: Most Agentic AI Deployments Are Failing — Governance Is Why

Deloitte's 2026 Tech Trends report finds that many agentic AI implementations are failing not because the technology doesn't work, but because organisations are treating agents as tools rather than workers. Organisations that are succeeding share a pattern: they redesign operations around agents, set clear authority boundaries, and manage agents as part of the workforce with defined roles and oversight structures.

### TAKEAWAY

- ✓ **If an AI agent project is stalling, the problem is more likely governance design than the technology — agents need defined roles, limits, and a clear escalation path.**

### ASK

Has your organisation defined what decisions an AI agent is allowed to make without human sign-off?

08

## NVIDIA Publishes Framework for Verifiable, Portable AI Agent Skills

NVIDIA published a developer framework on 19 May 2026 called 'NVIDIA-verified agent skills' — a pipeline for cataloguing, scanning, signing, and documenting portable skill packages used by AI agents. Each skill includes a machine-readable card with provenance and risk metadata. The framework addresses growing concern about what capabilities organisations are giving their agents and whether those capabilities can be audited.

### TAKEAWAY

- ✓ **As more agents go into production, knowing what your agents can do — and whether those capabilities have been reviewed — is becoming an infrastructure question, not just a dev question.**

### ASK

Does your organisation track what capabilities your AI agents have access to, and who approved them?

09

# The Pattern: AI Is Moving from Answering to Acting

EDITORIAL

Across this edition, the same direction shows up in different shapes. Teams Facilitator searches the web during meetings. Agentforce Coworker acts inside Salesforce. The Project Manager agent organises and tracks work. Copilot Mind Maps extract structure from unstructured notes. Even the Deloitte finding — that most agentic deployments are failing — is a failure of deployment governance, not capability. The technology is ready to act. The question every organisation now faces is not what AI can do, but how much authority it should have, over what tasks, with what checks. NVIDIA's skill verification framework and Deloitte's workforce framing are two responses to the same question. This week, the gap between 'AI that helps you think' and 'AI that does things' is visibly narrowing.

## SO WHAT?

**Pick one decision in your workflow where you currently gather information before acting. Map out what it would take for an agent to handle the information-gathering step reliably — and decide who approves the handoff.**

**Stay  
informed.  
Take action.**

Nine items from the Microsoft 365 release feed and verified AI news sources. Generated automatically at 08:00 and 18:00. Run 260523-68B2. Sources are cited within each item and in full at 260523-68B2-sources.json.



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