

WHAT CHANGED TODAY?

RUN 260524-C9F3

M365 CHANGES

Five items from the official release feed

AI & PRODUCTIVITY

Three developments worth your attention

TWICE DAILY

9 ITEMS · SOURCES CITED



FOR MICROSOFT 365 PROFESSIONALS

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M365+AI

AM

Why this brief exists.

This brief is pulled from the Microsoft 365 official release communications feed and supplemented with verified news from the past 48 hours. It runs automatically twice a day and curates what has actually changed, not what has been announced. Every item is sourced. Every takeaway is plain English.

The editorial insight on the final item connects the week's patterns. If something is wrong, check the source. If a source is unavailable, it is noted. This is not marketing. It is a briefing.

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Nine items. One brief.

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01

Copilot Chat History Now Filters by Endpoint

M365 CHANGE

Chat history in Copilot Chat will be scoped by default to the current Copilot experience endpoint. Users can switch to an 'All chats' view to see conversations from all endpoints. The change is aimed at reducing clutter when working across different Copilot surfaces. Rolling out in June 2026.

TAKEAWAY

✓ **If you use Copilot Chat across multiple contexts, your history view will change — check your org's rollout timeline.**

ASK

Does your team use multiple Copilot endpoints, and will scoped history help or fragment their context?

Source: Microsoft 365 Roadmap <https://www.microsoft.com/microsoft-365/roadmap?id=559601>

02

Teams AI Interpreter Gets Three Simultaneous Mode

M365 CHANGE

Microsoft is shipping three changes to Teams AI Interpreter's Simultaneous mode. Interpreter audio and live captions will now use the same language the user selects, removing a mismatch that caused confusion. Admins gain the ability to fully disable voice simulation. Users also get a wider set of platform voice options with dynamic assignments that distinguish speakers. GA: July 2026.

TAKEAWAY

- ✓ **Multilingual meetings in Teams will be more consistent — captions and audio will finally match, which matters for accessibility and accuracy.**

ASK

Does your organization have a policy on whether AI voice simulation should be on or off by default?

Source: Microsoft 365 Roadmap
<https://www.microsoft.com/microsoft-365/roadmap?id=562035>

03

Teams Panel Devices Enable Bookable Desk

M365 CHANGE

Teams panel-based desk dock devices — such as the Yealink Linkhub — will show at-a-glance desk availability and let visitors book directly on the device. This extends the Teams Rooms experience to individual desks in flexible office environments. Each device requires a Teams Shared Space license. GA: July 2026.

TAKEAWAY

- ✓ **Organisations running hot-desking need to check whether they have the Teams Shared Space licence, otherwise these devices won't work as advertised.**

ASK

Is your facilities team aware of the licensing requirement for panel desk devices?

04

Teams Facilitator Agent Catches Unanswered

M365 CHANGE

Facilitator, the AI agent in Teams meetings, now monitors conversations for questions that go unanswered. When it detects an open question — such as 'What is an LLM?' — it posts a prompt offering to retrieve an answer via web search. Participants choose whether to accept. GA: July 2026.

TAKEAWAY

- ✓ **Facilitator shifts from passive note-taker to active participant. Know before July whether your org wants agents answering questions in meetings.**

ASK

Who in your organisation decides which AI agent behaviours are on by default for meetings?

Source: Microsoft 365 Roadmap
<https://www.microsoft.com/microsoft-365/roadmap?id=558341>

05

Mind Maps Land in Copilot Notebooks

M365 CHANGE

Copilot Notebooks now include interactive mind maps — visual artefacts generated from notebook content that show key topics, themes, and relationships. Users can expand individual nodes for summaries and ask Notebook chat for more detail on any node. Available in both OneNote and the Microsoft 365 Copilot App. GA: May 2026.

TAKEAWAY

✓ **This is live now. If your team uses Copilot Notebooks for research or meeting prep, mind maps are available to explore today.**

ASK

Does your team use Copilot Notebooks, and has anyone tried using mind maps to surface connections across a body of notes?

Source: Microsoft 365 Roadmap
<https://www.microsoft.com/microsoft-365/roadmap?id=559029>

06

GPT-5.5 Reasoning Rolls Out Across M365 Copilot

AI & PRODUCTIVITY

Microsoft confirmed in April 2026 that GPT-5.5 Reasoning is available in Copilot Studio early release environments and rolling out across Microsoft 365 Copilot in Chat, Word, Excel, and PowerPoint. The model targets tasks that require multi-step reasoning rather than pattern completion. This is one of the more concrete model upgrades Microsoft has shipped across its productivity suite in a single wave.

TAKEAWAY

- ✓ **If you or your team relies on Copilot for analysis or drafting in Word and Excel, the quality of outputs should improve without any change in workflow.**

ASK

Has your organisation set up any way to compare Copilot output quality before and after model upgrades?

Source: Microsoft Tech Community <https://techcommunity.microsoft.com/blog/microsoft365copilotblog/what%E2%80%99s-new-in-microsoft-365-copilot--april-2026/451093>

07

Salesforce Agentforce Coworker Enters Beta

AI & PRODUCTIVITY

Salesforce launched a beta feature called Agentforce Coworker on May 22, 2026. It embeds an AI teammate into searchable CRM interfaces so agents can retrieve account context and take actions without users switching between tools. It is part of the broader Agentforce ecosystem and follows a pattern seen across enterprise tools: AI moving from assistant to co-actor in workflows.

TAKEAWAY

- ✓ **Agentforce Coworker illustrates the direction of enterprise CRM: AI with read and write access to live data, acting on behalf of users.**

ASK

If your CRM had an AI teammate with the ability to take actions, what guardrails would your organisation need in place first?


Source: [AI Agent Store](https://aiagentstore.com/agent-news/this-week)
<https://aiagentstore.com/agent-news/this-week>

08

Enterprise AI Governance Gap: 88% Hit, 22%

AI & PRODUCTIVITY

Research cited in Deloitte's 2026 State of AI in the Enterprise report shows 88% of organisations have experienced AI-related security incidents, yet only 22% treat AI agents as formal identity-bearing entities with access controls. Gartner predicts 40% of enterprise applications will include task-specific AI agents by end of 2026, up from under 5% in 2025. Adoption pace and governance maturity are moving at different speeds.

 **Most organisations are deploying AI agents faster than they are governing them. This is the specific risk to track, not AI in general.**

ASK

Does your organisation have a register of which AI agents have been authorised, what access they have, and who approved them?

Source: Deloitte / Gartner (via Deloitte State of AI 2026)
<https://www.deloitte.com/au/en/issues/artificial-intelligence/content/state-of-ai-in-the-enterprise.html>

09

The week's pattern: agents gaining agency,

EDITORIAL

Eight items this edition and a single thread runs through them. Microsoft is building agents into meeting facilitation (Facilitator answering questions), workspace booking (panel devices), and knowledge synthesis (mind maps). Salesforce is doing the same in CRM. Meanwhile GPT-5.5 raises the ceiling on what these agents can reason through. The Deloitte and Gartner data in item 08 completes the picture: agents are being given access and authority faster than most organisations have a process to approve or audit

SO WHAT? that access. The gap is not theoretical. It is showing up as incidents

This week, do one thing: identify one AI agent in your Microsoft 365 environment that can take actions on your behalf, and confirm what approval process governs its access.

**Stay
informed.
Take action.**

Nine items from the Microsoft 365 release feed and verified AI news sources. Generated automatically at 08:00 and 18:00. Run 260524-C9F3. Sources are cited within each item and in full at 260524-C9F3-sources.json.



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