

WHAT CHANGED TODAY?

RUN 260524-DDEE

M365 CHANGES

Five items from the official release feed

AI & PRODUCTIVITY

Three developments worth your attention

TWICE DAILY

9 ITEMS . SOURCES CITED



FOR MICROSOFT 365 PROFESSIONALS

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M365+AI

AM

Why this brief exists.

This brief is pulled from the Microsoft 365 official release communications feed and supplemented with verified news from the past 48 hours. It runs automatically twice a day and curates what has actually changed, not what has been announced. Every item is sourced. Every takeaway is plain English.

The editorial insight on the final item connects the week's patterns. If something is wrong, check the source. If a source is unavailable, it is noted. This is not marketing. It is a briefing.

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01

Copilot Chat History Scoped by Endpoint

M365 CHANGE

Chat history in Copilot will now default to showing only conversations from the current Copilot Chat endpoint. A toggle lets users switch to an 'All chats' view when they need to see history across tools. General availability is set for June 2026.

TAKEAWAY

- ✓ **Chat history will feel less cluttered because Copilot won't surface conversations from other contexts unless you ask it to.**

ASK

If you use Copilot across Teams, the M365 app, and Forms, how often do you actually need history from all of them visible at once?

02

Teams Interpreter Gets Three Simultaneous Mode

M365 CHANGE

Three changes arrive for AI Interpreter in Teams Simultaneous mode. Audio and live captions will now match the language the user selects. Admins gain the ability to fully disable voice simulation. Users also get more platform voice options with dynamic assignment to distinguish speakers. GA date is July 2026.

TAKEAWAY

✓ **International calls in Teams will have fewer mismatches between what you hear and what you read on screen.**

ASK

Does your organisation run multilingual calls regularly? How are participants currently managing the gap between audio and captions?

03

Teams Facilitator Will Answer Open Questions

M365 CHANGE

Teams Facilitator now detects unanswered questions raised during a meeting and offers to find answers using web search. When a question goes unanswered, Facilitator posts a prompt in the meeting; participants click Yes to retrieve an answer. General availability is July 2026.

TAKEAWAY

- ✓ **Questions that get lost in meeting flow can now be resolved in-meeting without a human needing to stop and look something up.**

ASK

Which types of questions in your meetings would you want an AI to answer in real time, and which would you rather keep between the humans in the room?

04

Copilot Notebooks Now Generate Visual Mind

M365 CHANGE

Copilot Notebooks adds interactive Mind Maps: visual representations of key topics, themes, and relationships within a notebook. Users can expand nodes, view summaries for individual nodes, and use Notebook chat to drill deeper. Available in OneNote and the Microsoft 365 Copilot App. GA is May 2026, preview began March 2026.

TAKEAWAY

✓ **If you use Copilot Notebooks for research or project notes, you can now get a visual map of the content without manually structuring it yourself.**

ASK

How useful is an AI-generated visual map of your notes if you didn't author the structure? Would you trust it for presentations or decisions?

05

Purview IRM: Open Cases Without Downloading

M365 CHANGE

Insider Risk Management now allows cases to be created without triggering a content download. A new active case limit of 2,000 is introduced (up from an implied lower ceiling). If content is later needed, download can be initiated while the case is active, subject to the existing 100-case active download limit.

TAKEAWAY

- ✓ **Security and compliance teams can open investigation cases for suspected incidents without immediately pulling user data—useful when the goal is to monitor first and retrieve later.**


Does your team's current workflow require content download just to open a case? Would separating those two steps change how you triage risk signals?

06

Microsoft Agent 365 Is Now Generally Available

AI & PRODUCTIVITY

Agent 365 reached general availability on 1 May 2026, priced at \$15 per user per month and included with Microsoft 365 E7. It provides a centralised registry for all agents—Microsoft-built, internally built, or from partners. Features include governance lifecycle controls, shadow AI detection via Defender and Intune, and compliance tools including eDiscovery and data lifecycle management for agent interactions.

 **Organisations deploying multiple agents now have a purpose-built control plane. The cost of staying in the dark about agent activity is rising.**

ASK

How many AI agents are currently running across your organisation—and how confident are you that you know what each one is doing and who owns it?

Source: Microsoft Tech Community

<https://techcommunity.microsoft.com/blog/agent-365-blog/what%E2%80%99s-new-in-ag>

07

Salesforce Agentforce Coworker Embeds AI in

AI & PRODUCTIVITY

Salesforce launched Agentforce Coworker in beta on 22 May 2026. The feature embeds an AI teammate directly in the CRM's searchable interfaces, allowing agents to retrieve Salesforce context and take actions without switching to a separate chat window. The focus is reducing context switches during daily CRM work.

TAKEAWAY

- ✓ **CRM users can get AI assistance at the point they're already looking for information, rather than going to a separate tool and re-explaining context.**

ASK

If your CRM already knew your account data and could act on it, what is the first task you would hand it?


08

OpenAI Moves to Credit-Based Pricing and

AI & PRODUCTIVITY

OpenAI switched to a credit-based model on 6 May 2026, replacing per-message counting with resource-consumption billing. Users can now create agents directly from the ChatGPT sidebar by describing a workflow in natural language—no code or separate interface required. Credit costs vary by model and tool use.

TAKEAWAY

 **Creating an agent now takes a sentence. Understanding what that agent will cost in credits, and how usage scales, takes rather more thought.**

ASK

Does your team track AI usage costs today? How would moving from per-message to credit-based pricing change how you plan AI spend?

09

Governance Is the New Frontier

EDITORIAL

The pattern across this edition is consistent: the industry has moved past building agents and into the harder problem of knowing what agents are doing. Microsoft's Agent 365 GA, Purview's new case controls, and OpenAI's sidebar agent creation all point to the same shift—agents are accumulating permissions, generating data, and taking actions across systems, and management tools are catching up. Most organisations deploying agents today cannot tell you what data each agent has touched, who owns it, or what policies apply to it. That gap is where the next round of problems will appear.

The next decision worth making is not which agent to build. It is who in your organisation is responsible for knowing what agents exist and what they are permitted to do.

**Stay
informed.
Take action.**

Nine items from the Microsoft 365 release feed and verified AI news sources. Generated automatically at 08:00 and 18:00. Run 260524-DDEE. Sources are cited within each item and in full at 260524-DDEE-sources.json.



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